

I/2272/2020(7)

Prasar Bharati  
(India's Public Service Broadcaster)  
Prasar Bharati Secretariat (IT Division)  
Akashvani Bhawan, Sansad Marg, New Delhi - 110001  
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No. 7(151)/2019-20(O/S-DLI)/IT/PBS

Date : 27-08-2020

Subject : **Interim Measure for resolution of bug found in eFile while drafting / noting**

This is in continuation to this office Circular No. 4(23)2020/IT dated 14-08-2020 regarding advisory for bug found in eFile while drafting / noting.

(2) NIC is working for a permanent solution to the problem of not auto-saving of content while drafting / noting in eFile.

(3) As an interim measure, all eOffice users are requested to downgrade the **Mozilla Firefox Browser** installed in their computer systems to **Version 78**. The steps for downgrading the version of Mozilla Firefox are given below.

Type of Operating System	Link for Downloading Mozilla Firefox Version 78.0
32-bit	<a href="https://ftp.mozilla.org/pub/firefox/releases/78.0/win32/en-US/Firefox%20Setup%2078.0.exe">https://ftp.mozilla.org/pub/firefox/releases/78.0/win32/en-US/Firefox%20Setup%2078.0.exe</a>
64-bit	<a href="https://ftp.mozilla.org/pub/firefox/releases/78.0/win64/en-US/Firefox%20Setup%2078.0.exe">https://ftp.mozilla.org/pub/firefox/releases/78.0/win64/en-US/Firefox%20Setup%2078.0.exe</a>


### **Steps for installing Mozilla Firefox Version 78.0**

(i) It is needed to mention that *Bookmarks, Saved Passwords in the already installed Mozilla Firefox may be lost* after downgrading to Version 78.

(ii) Download the correct type of Mozilla Firefox Version 78.0 from the link given above as applicable to the operating system of your computer system.

(iii) Install the downloaded exe Application File. It may be ensured that Mozilla Firefox should be closed before installing the older version.

(iv) When the older version of Mozilla Firefox is run for the first time, a pop-up window comes and in that select '*Create New Profile*'.

(v) Open Mozilla Firefox. Click  on the extreme right of Address Bar and then click '*Options*' in the Drop-down List.

(vi) Under the Section '**Allow the Firefox to**

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- (a) Deselect '*Use a background service to install updates*'.
- (b) Select '*Check for updates but let you choose to install them*'.
- (c) After that, Click '*Discard*' in the pop-up window.

(vii) Later-on, whenever prompted to update the Mozilla Firefox, *it should not be updated.*

(4) This issues with the approval of the competent authority.

( J. B. Roy )  
Assistant Director (IT)

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Digitally signed by JYOTI  
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Date: 2020.09.01 13:43:24 IST

